

ASSET 3.0 Summary

October 22, 2004

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- ASSET 3.0 is the strategy for DWD to continue to extract maximum value from its investment in CARES and ASSET.
- ASSET 3.0 and CARES will be connected:
 - CARES and ASSET will use much of the same data.
 - The same customer identifier - Master Customer Index (MCI) PIN - will be used in both systems.
 - Duplicate entry of data between ASSET and CARES will be eliminated.
- ASSET 3.0 fits with the CARES Worker Web project and the Child Care web projects:
 - Continuity for existing CARES users will be maintained.
 - For WIA partners, ASSET 3.0 will add new functionality and improve existing functionality.
 - For W-2 FEPs, ASSET 3.0 will be the new, web-based "CARES Work Programs Subsystem".

Benefits:

- Better Customer Service
 - All work programs services managed via a single tool.
 - Assure linkage of customers to services from multiple programs in DWD and DHFS.
 - Collaborative case management supported.
- Better Partner Support
 - More time serving customers, less time entering data.
 - Shorter learning curve for new workers.
 - Know more about each customer and how we serve them.
 - More online availability than mainframe applications.
- Lower cost
 - One work programs web tool will be cheaper than two, stretching DWD's maintenance/enhancement dollars for more functionality.
 - Reduced DET/InfoTech and Deloitte Consulting costs.